

PERSONALITY ENHANCEMENT TRAINING

Cross Culture Skills

Build cultural awareness, communicate confidently across cultures, and thrive in today's global workplace.

2-Phase Program

Certified Trainers

500+ Students Trained

About the Course

In today's interconnected world, professionals regularly work with colleagues, clients, and teams from different countries and cultural backgrounds. Understanding cultural differences is essential for success.

This course is designed to help you develop cultural awareness, improve global communication, and confidently navigate diverse professional environments — how culture influences behavior, communication styles, workplace expectations, and decision-making.

By the end of this course, you'll be prepared to communicate respectfully, collaborate effectively, and build lasting relationships in multicultural environments.

2

PHASES

4 Hrs

CONTENT

Live

INTERACTIVE

Yes

CERTIFICATE

Who Should Join

This course is ideal for students, job seekers, working professionals, managers, entrepreneurs, and anyone who wants to work with international teams or multinational companies. No international work experience required.

What You'll Gain



Build cultural awareness
and sensitivity



Communicate effectively
with global teams



Adapt confidently to
international workplaces

Course Structure

Phase 01 · Foundation of Cultural Awareness

This phase introduces the fundamentals of culture and explains how cultural values influence communication, behavior, and workplace interactions.

WHAT YOU WILL LEARN

- Introduction to Cultural Competence
- Understanding Cultural Competence
- Relocation and Global Workplace Expectations
- Working in Multi-Cultural Teams
- Culture and Business Skills
- Linking Values to Behaviour
- Observing Universal, Personal, and Cultural Behaviours
- The Cross-Cultural Process
- Attitudes Towards Change
- Attitudes Towards Risk
- Concept of Face (Respect and Reputation)
- Sources of Self-Esteem and Self-Worth

OUTCOME

- Develop cultural awareness and understand how culture influences behaviour
- Improve communication across cultures and build confidence with diverse teams

Phase 02 · Cultural Competence & Global Workplace Skills

This phase focuses on applying cross-cultural knowledge in professional environments — adapting to different workplace cultures and collaborating with international colleagues.

WHAT YOU WILL LEARN

- Fundamentals of Cross Culture
- Working in Global Teams
- Sharing and Reward Systems Across Cultures
- Individualism vs Collectivism
- Self-Assessment of Cultural Preferences
- Understanding Equality Across Cultures
- Attitudes Towards Formality
- Degree of Realism
- Cultural Communication Styles
- Cross-Cultural Grooming and Professional Etiquette
- Building Trust in International Workplaces
- Adapting to Different Business Cultures

OUTCOME

- Work confidently in multicultural environments and avoid cultural misunderstandings
- Build stronger global professional relationships and improve cultural intelligence

What Students Say

"This course helped me understand how cultural differences affect communication. I now feel much more confident while working with international clients."

Arjun Mehta

Software Engineer

"The practical case studies made it easy to understand different work cultures. It has improved both my communication and confidence."

Riya Kapoor

MBA Student

Frequently Asked Questions

Do I need international work experience?

No. The course is suitable for beginners as well as professionals who want to improve their cultural awareness and global communication skills.

Is the course practical or theory-based?

The course emphasizes practical learning through case studies, real-world examples, discussions, and interactive learning sessions.

How will this course benefit my career?

It builds cultural competence, global communication, and workplace etiquette — valuable skills for multinational companies and international teams.

Will I receive a certificate?

Yes. Participants receive a Certificate of Completion after successfully completing the course.

Ready to Succeed in a Global Workplace?

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